

FINCHLEY & GOLDERS GREEN RESIDENTS FORUM

VENUE: Avenue House, East End Road, Finchley, London N3 3QE

Wednesday 13th January – 6.30PM

Chairman: Councillor Shimon Ryde
Vice Chairman: Councillor Reuben Thompstone

ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be submitted to Governance Service (f&gg.residentsforum@barnet.gov.uk) by **10.00am on the fifth working day before the meeting** (for example, if a meeting is due to take place on a Thursday evening, questions must be received by 10am on the preceding Thursday)

Draft Parks and Open Spaces Consultation

On 18 January 2016 Barnet will be launching two consultations related to how we manage parts of our environment and environmental impact in the future. These consultations are for our Draft Parks and Open Spaces strategy and Draft Recycling and Waste Strategy. Please refer to Appendix 1 of the Issues List for more information.

	Issue Raised	Response
1	<p>Subject: Enforcement of Blue Badge Holders parking on double yellow lines Submitted by: Wendy Bernadelle</p> <p>Blue Badge Holders parking are regularly on Double Yellow Lines within 10 metres of the junctions of Fallow Court Avenue/Montrose Crescent and Montrose Crescent/Granville Road</p> <p>The Highway Code: 1. Waiting and Parking, 238 states:</p>	<p>Response from: Infrastructure and Parking Manager Email: lisa.wright@barnet.gov.uk</p> <p>The Council can only enforce restrictions that are included in statutory legislation. The Highway Code and Blue badge schemes include requirements that are advisable only and hence these are not enforceable through the issuing of a Penalty Charge Notice..</p> <p>The Council will consider what measures could be taken in regard to the design of the restrictions at these locations which could lead to enforcement being possible should Blue Badge holders park at this location in future (this links to question 12)</p>

Issue Raised	Response
<p>Double yellow lines indicate a prohibition of waiting at any time even if there are no upright signs.</p> <p>Part 243 reads:</p> <p>DO NOT stop or park: Anywhere you would prevent access for Emergency Services Opposite or within 10 metres (32 feet) of a junction; Where the kerb has been lowered to help wheelchair users and powered mobility vehicles; In front of an entrance to a property/</p> <p>The Blue Badge scheme: rights and responsibilities in England (Safe and Responsible Parking) reads:</p> <p>Do NOT park where it would endanger, inconvenience or obstruct pedestrians or other road users. Examples of dangerous or obstructive parking include the following, although there are others:</p> <ul style="list-style-type: none">- Parking opposite or within 10 metres (32 feet) of a junction- Where it would make the road narrow- Where the kerb has been lowered or the road raised to help wheelchair users- Where it would hold up traffic, such as in narrow stretches of road or blocking vehicle entrances <p>In view of the above, can Barnet Council please explain why their Parking Policy excludes enforcement of Blue Badge Holders parking on Double Yellow Lines within 10 metres of junctions.</p>	

	Issue Raised	Response
2	<p>Subject: Refuse bins on Upton Close and Draycott Close Submitted by: Honora Morrissey</p> <p>There were 2 refuse bins - 1 outside Upton Close and the other outside Draycott Close removed late one Saturday night – I presume that it is someone new who has moved into the area and can these please be replaced?</p>	<p>Response from: Acting Head of Greenspaces and Streets Email: Matthew.Gunyon@Barnet.gov.uk</p> <p>The Street Cleansing Supervisor for this area attended site and confirmed only one street bin along Somerton Road. A total of 3 bins have gone missing.</p> <p>The missing bins will be replaced w/c 11/01/16.</p>
3	<p>Subject: Ryan Herrmann Submitted by: State of Woodside Park Road</p> <ul style="list-style-type: none"> - Woodside Park Road is often dirty and I'm aware that Barnet only has to clean it once every six weeks. To me it should be more frequently – is this possible? - Also I find North Finchley to be quite dirty especially the Tally Ho end with lots of graffiti and it's a eyesore. The graffiti is mainly close to the Arts depot and outside empty shops. Can anything be done? - A previous London Borough that I lived in many years ago had a residents voluntary warden scheme whereby one was encouraged to report all those particular concerns, plus attended meetings with cleansing managers etc... - would this be possible in Barnet? 	<p>Response from: Acting Head of Greenspaces and Streets Email: Matthew.Gunyon@Barnet.gov.uk</p> <p>This road is subject to fortnightly litter patrols as are all residential roads, in addition to this we respond to reports of accumulated litter, dog fouling, full litter bins etc. There are no plans to increase deep cleansing at present.</p> <p>North Finchley is a Town Keeper Zone and has 7 day cleaning cover 6am-2.30pm Monday to Friday and Weekends 7am-3pm. The Street Cleansing Operations Manager will arrange for the locations given to be checked for graffiti and arrange removal of any found.</p> <p>We encourage residents to report any fly tipping to Street Based Services on tel: 020 8359 4600 or email for sbs@barnet.gov.uk.</p> <p>The area supervisor is happy to meet Mr Herrmann to discuss any issues</p>

	Issue Raised	Response
4	<p>Subject: Proposed CPZ for Heathgate Submitted by: Jane Bailey</p> <p>The residents of ‘south’ Heathgate wish to be included within the CPZ area but we request the modified CPZ scheme as planned for Hill Close of “permit holders only past this point”.</p> <p>In essence, ‘south’ Heathgate is an iconic example of enlightened town planning and it would be ruined with the posts and white painted boxes of the standard CPZ. We all believe that the modified CPZ of ‘Permit holders only past this point’ would control parking but have the least visual impact and we earnestly seek your support. The main points to be raised are:</p> <ol style="list-style-type: none"> 1. Non-resident parking in Heathgate is a problem, and needs to be controlled. 2. Heathgate is a road of two halves each with a different character and should be treated as such: ‘North’ Heathgate (between St Jude’s church and Meadway) is a through road. ‘South’ Heathgate (between Meadway and Hampstead Heath extension) is a rural cul-de-sac. 3. A ‘standard’ CPZ may be appropriate for ‘north’ Heathgate, but the residents of ‘south’ Heathgate are dismayed by the prospect of lines and posts. 4. We did not know that the modified Hill Close CPZ scheme was an option until October 2015. 5. The scheme will need to be Warden controlled and visitors will require temporary permits. 	<p>Response from: Traffic and Development Manager Email: lisa.wright@barnet.gov.uk</p> <p>The informal consultation has been completed and it is proposed to extend Residents controls into Heathgate. The concerns of residents regarding signage have been noted therefore it has been recommended that high level ‘Past this point’ controls are proposed on the southern section of Heathgate.</p> <p>The proposals will go out to Statutory Consultation in February, subject to the Statutory Consultation, implementation is proposed for early next financial year.</p> <p>The use of “past this point” signage will have the benefit of minimising the amount of signage and white lines required throughout the road, however it will still require compliant signage to be installed at the entrance of the road.</p>

	Issue Raised	Response
	<p>We understood that there was going to be a Public Consultation about the scheme in late November 2015, but we have heard no more about this and wonder if perhaps it has been postponed. If you could give us some guidance it would be most helpful.</p>	
5	<p>Subject: Clock on Cricklewood Broadway/dead trees on Cricklewood Broadway Submitted by: Marlene Wardle</p> <p>I would like to know what is happening about our new Cricklewood clock on the Broadway - why it has never worked properly. The time is wrong and I believe it has now stopped.</p> <p>I also would like to know when the dead trees beside the clock will be removed and replanted with live trees.</p>	<p>Response from: Acting Head of Greenspaces and Streets Email: Matthew.Gunyon@Barnet.gov.uk</p> <p>The Trees along Cricklewood Broadway were planted by Brent Council and not by The London Borough of Barnet.</p> <p>We have reported this issue to our colleagues in Brent Council and are awaiting confirmation of what action will be taken and a timeline for these actions. Residents queries should be directed to customer.services@brent.gov.uk</p> <p>Officers are currently establishing the ownership of the clock – a verbal response to this question will therefore be given on the night of the forum.</p>
6	<p>Subject: CPZ in Leslie Road Submitted by: Sonia Singham</p> <p>There is a growing concern among many of the residents who find it increasingly difficult to park near to their homes during the day, as the parking places are taken up by commuters who park and walk to the station. A two or three hour parking restriction(like other County Roads) on Leslie Road, East Finchley, would help to defer much of the road rage suffered by the residents on this very narrow road with cars parked on both sides of the road.</p>	<p>Response from: Traffic and Development Manager Email: lisa.wright@barnet.gov.uk</p> <p>The Council receives many requests for parking changes from local residents and other road users. It is expected that an exercise where the requests are assessed and then prioritised will take place before the end of the financial year, with a view to progressing all those schemes which are considered appropriate to progress in future work programmes.</p> <p>The request for residential parking controls to be extended into</p>

	Issue Raised	Response
		Leslie Road will be assessed in this way.
7	<p>Subject: Dead trees in Kara Way pocket park Submitted by: Dervla Flynn</p> <p>I would like to raise an issue regarding two dead trees in the Kara Way pocket park. This issue was raised with a Parks and Open Spaces officer in June 2015 and is still not resolved. We were told that the trees would be replaced in Autumn 2015. It is now January 2016, nearly seven months since the issue was originally highlighted, and unfortunately the trees are yet to be replaced. The pocket park has been an amazing addition to the local area and has breathed life into a previously neglected space. As a regular user of the pocket park, I am extremely grateful for the council's investment in the park. However, the space needs to be maintained carefully to ensure its future success. We kindly ask that the trees be replaced as soon as possible.</p>	<p>Response from: Acting Head of Greenspaces and Streets Email: Matthew.Gunyon@Barnet.gov.uk</p> <p>Of the 12 trees planted two trees died.</p> <p>Our contractor met, in December, with one of the members of the residents association and both trees have been identified. Both trees will be replaced by the end of the planting season which is the end of March 2016.</p> <p>These trees will be added to the watering contract, so they are watered regularly during the summer months</p> <p>We have offered Adopt a Park details to the residents association and we are awaiting their response.</p>
8	<p>Subject: Traffic on Hermitage Lane Submitted by: Chris Woollery</p> <p>The resident is requesting an island relocation on Hermitage Lane. This request was pending as of last February, when officers indicated that the council had been unable to make progress with this project due to current workload.</p> <p>Furthermore, there was an agreement from officers to install speed activated signage, which has not yet happened. What is the update in regard to this?</p>	<p>Response from: Traffic and Development Manager Email: lisa.wright@barnet.gov.uk</p> <p>The relocation of the traffic island near the driveway was identified in a January report to the Environment Committee as one of a number of schemes that would be taken forward subject to cost benefit assessment. Unfortunately relocation of the island did not score well on the factors that have the greatest influence on this assessment (monetised benefits associated with a reduction in road traffic accidents or congestion reduction).</p> <p>Hermitage Lane was originally identified in a batch of locations where vehicle activated signs (VAS) might be introduced relatively easily and at low cost on lamp columns. However on detailed inspection it was identified that additional work would be required in</p>

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		<p>Hermitage Lane, which led to removal from the original programme.</p> <p>The location has subsequently been re-examined with a view to including the higher cost works needed to install VAS signs at this location as part of the 2015/16 works programme. However the location does not meet the speed criteria set for this.</p>
9	<p>Subject: Public Space Protection Order Submitted by: Jessica Howey, Secretary – Cricklewood Railway Terraces' Association</p> <p>A Public Space Protection Order was issued by Brent police against unauthorised coached and minibuses picking up casual workers in Cricklewood following complaints about people urinating and defecating in public. This order covered the Brent side of Cricklewood Broadway only. However, Romanian coaches depart and arrive on a regular once or twice weekly basis on Cricklewood Broadway where there are no public toilet facilities for the 50 plus people on the coaches. The passengers use the shrubbery on Gratton terrace as their toilet facilities. Why wasn't a similar order PSPO issued for the Barnet side of Cricklewood Broadway, given that our residents have complained endlessly for several years about people urinating and defecating in the street and in the bushes in front of our homes? It would seem that Brent listens and responds to complaints from its residents and Barnet does not. Please can a similar order be issued for the Barnet side.</p> <p>Given that Cricklewood is where three boroughs of Camden, Barnet and Brent meet, how frequently do officers from the three boroughs meet to share information and discuss action to be taken for the benefit</p>	<p>Response from: Community Safety Manager Email: matt.leng@barnet.gov.uk</p> <p>In response to the email from Ms Jessica Howey below I can reconfirm that Brent Council, has a current PSPO (Public Spaces Protection Order) in place for a period of 6 months. The police do not have the power to introduce a PSPO but do have the authority to enforce a PSPO.</p> <p>The Brent PSPO commenced on the 21st September 2015 and is being reviewed in consultation with Barnet and Camden Council's Community Safety Teams. At present it is not clear how effective this PSPO has been for Brent and this will be determined at the review later this month.</p> <p>We were notified of the intent of this PSPO to be introduced by Brent but as the conditions being prohibited did not address the anti-social behaviour being complained about by the Gratton Terrace residents it was unsuitable at that time to pursue a cross border PSPO.</p> <p>On the 21st December 2015 a copy of the current PSPO was sent to Ms Howey and the Gratton Terrace Residents Association in response to Ms Howey's complaint about coaches picking up and dropping off passengers opposite Gratton Terrace on the Brent</p>

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	<p>of the residents of all three boroughs? Is there any joined up thinking? Are police and council officers working across the three boroughs or simply in isolation?</p> <p>The Romanian coach company, http://www.partenertouring.ro/plecari%20din%20anglia.html advertises Cricklewood as one of its London destinations on its website.</p>	<p>side where the PSPO is in force.</p> <p>We are considering a PSPO for the Welsh Harp area and this has been raised at the Community Leadership Committee on the 25th November 2015 via the ASB update report on page 6 – please find here: https://barnet.moderngov.co.uk/documents/s27557/ASB%20Update%20CLC%2025NOV2015%20KV%20Final.pdf</p> <p>We have taken a direct approach to the behaviours we have been encountering as they are not quite the same as those the Brent PSPO seeks to manage. For Barnet, the impact of street litter and urination from those locally rough sleeping upon the Welsh Harp and surrounds (including Gratton Terrace) is our priority.</p> <p>Operation Adjuter will continue to address those issues and to date we have now issued over 85 CPNs (Community Protection Notices) to those acting in such an anti-social manner linked to our problem profile. We have planned operations for the new year to continue to meet this demand locally.</p> <p>I have spoken with the Brent Community Safety Team and have confirmed that they are considering the joint Barnet/Brent use of a Community Protection Notice to seek to prohibit the coach company being complained about to prevent them dropping off any passengers in a non-designated, pre-approved, public transport hub.</p>
10	<p>Subject: Damaged pavement – Kara Way; still not repaired Submitted by: Jessica Howey, Secretary – Cricklewood Railway Terraces' Association</p> <p>The pavement on Kara Way was badly damaged 5 or 6 weeks ago</p>	<p>Response from: Traffic and Development Manager Email: lisa.wright@barnet.gov.uk</p> <p>The DLO has confirmed that the repairs were completed and that a further inspection on Thursday 7 January 2016 showed no</p>

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	<p>when the kerb was presumably hit by a HGV reversing down Kara Way. A section of pavement is several inches out of the ground and so very dangerous for pedestrians. Barnet council was informed of the damaged and attended very promptly indeed to put red and white tape and bollards around the area. However, the tape has been broken and blowing in the wind for several weeks, half the bollards have vanished or been knocked over and the pavement still has not been repaired.</p> <p>Please could it now be repaired as a matter of urgency and please could someone explain to us why it was possible to put red and white tape around the area but not to carry out the repairs a few days later.</p>	<p>outstanding defects.</p>
11	<p>Subject: Regent Close Submitted by: Jacky Kirwan</p> <p>Regent Close is in a filthy state, and as a result is attracting animals and insects to the rubbish left on the road. Large amounts of litter has been dumped outside our entrance. The rubbish also spills on to the road. We often have to walk on the road due to numerous bins for domestic and commercial waste on the pavement. To make matters worse the kerbs have broken away from the pavement making it uneven and difficult to negotiate.</p> <p>I have a young family and this situation is not healthy or safe.</p> <p>I would like someone to clean regent close and also for someone to come and have a look at the management of waste collection on our street.</p>	<p>Response from: Acting Head of Greenspaces and Streets Email: Matthew.Gunyon@Barnet.gov.uk</p> <p>Regent Close is subject to frequent fly-tipping. This is mainly caused by poor refuse storage by residents and businesses as well as bulky items of waste being placed out on the highway which is not part of domestic and commercial collections.</p> <p>If domestic and commercial waste is not stored and presented for collection properly it does result in pests such as foxes and rats ripping open bags and spreading the rubbish. We are aware of this issue and as such we cleanse Regent Close on a regular basis. Our Enforcement Team also attend this area on a regular basis.</p> <p>The domestic and commercial bins are placed on the pavement when there is no provision to house the bins anywhere else, the pavements are very shallow we understand the problem but there is are no suitable areas for the bins to be stored.</p>

	Issue Raised	Response
		We are happy for a supervisor to meet with Jacky Kirwan to discuss any issues she has regarding the management of waste collection in the street.
12	<p>Subject: Request for kerb markings and upright signs “No Waiting at Any Time” to reinforce Double Yellow Lines at junctions of Fallow Court Avenue/Montrose Crescent and Montrose Crescent/Granville Road and for these areas to be monitored and regulations enforced by London Borough of Barnet Parking Enforcement</p> <p>Submitted by: Wendy and Louis Bernadelle</p> <p><i>Reference: The Highway Code</i></p> <p><i>Along the edge of the carriageway Waiting restrictions Double yellow lines mean no waiting at any time.</i></p> <p><i>Rule 239 Waiting and parking Double yellow lines indicate a prohibition of waiting at any time even if there are upright signs.</i></p> <p><i>Rule 243 Waiting and parking DO NOT stop or park Opposite or within 10 metres (32 feet) of a junction</i></p> <p><i>Rule 247 Waiting and parking Loading and unloading Do not load or unload where there are yellow markings on the kerb and upright signs advise restrictions are in place (see ‘Road markings’).</i></p>	<p>Response from: Infrastructure and Parking Manager Email: lisa.wright@barnet.gov.uk</p> <p>In accordance with the answer given in Question 1 above the Council will consider what measures could be taken in regard to the design of the restrictions at these locations which could lead to enforcement being possible should Blue Badge holders park at this location in future. This could include introducing kerb markings and appropriate signage if considered appropriate for the locations identified.</p>

	Issue Raised	Response
	<p>In view of the increase in numbers attending and activities generated 7 days a week, in the mornings, afternoons and evenings by the kindergarten and synagogue together occupying the site at 101 Fallow Court Avenue N12 0BG it is absolutely essential that the Council assist in enforcing parking regulations in order to safeguard local residents, pedestrians and other road users.</p>	
13	<p>Subject: Cost of relaying the pavement on Hendon Avenue Submitted by: Andrew Dismore, GLA Member for Barnet and Camden</p> <p>I would like to know how much the Council spent on relaying the pavement on Hendon Avenue in Finchley Church End ward, prior to sections of it being dug up again by utility companies doing work? When did the Council know that work was being done by utility companies?</p>	<p>Response from: Traffic and Development Manager Email: lisa.wright@barnet.gov.uk</p> <p>The cost of the footway scheme was £166,250 and procured through the LoHAC contract. Utility companies are notified in advance of any planned maintenance works and on this occasion a residents request necessitated utility company works about six months after the work was completed and the Council were not able to object to this type of work. However, the Council will ensure that all the work is reinstated to a completed standard.</p>
14	<p>Subject: Derelict strip of land next to North Circular in East Finchley Submitted by: Andrew Dismore, GLA Member for Barnet and Camden</p> <p>There is a strip of land next to the North Circular in East Finchley on Long Lane, on the other side of the bridge from Long Lane Pastures. This is derelict, attracts antisocial behaviour and has been used by burglars to break into properties on Long Lane from back gardens. Transport for London and Barnet Council are in dispute over who is responsible for maintaining the land, will Barnet endeavour to decide who it is, and build a fence to keep people out?</p>	<p>Response from: Support Officer, Barnet Estates Email: kevin.bishop@barnet.gov.uk</p> <p>On checking the ownership with land registry – we can confirm the land is owned by TFL and was acquired for widening of North Circular Road.</p> <p>After being contacted about the concerns of residents living near this location, the Community Safety Team has spoken with the Barnet Police, Transport For London, Highways and Street Scene to both: share the concerns that have been raised, and, to request information held by those agencies with respect to the location. On</p>

	Issue Raised	Response
		<p>Friday 8th January 2015 a Community Safety Officer conducted an initial site visit, jointly with Transport For London, with the aim of carrying out a visual audit. As a result of the visual audit the Community Safety Team is now discussing potential solutions (including giving consideration to fencing and foliage pruning options) with TFL and Street Scene.</p> <p>Once we have received the additional data requested from our partners (which will give a clear picture of crime and ASB rates at the location) we will identify the most appropriate interventions, and, after completing a follow up site visit, agree a joint action plan with all the agencies involved with the aim of reducing crime, antisocial behaviour and addressing the local concerns about the location.</p> <p>The Barnet Safer Communities Partnership takes concerns about crime and anti-social behaviour seriously and is working together to keep crime and anti-social behaviour low in Barnet and address residents' concerns.</p>
15	<p>Subject: Deterring dumping around Cricklewood Lane Submitted by: Andrew Dismore, GLA Member for Barnet and Camden</p> <p>Will the Council take more action to deter dumping around Cricklewood Lane? There are often mattresses, trolleys and other items dumped in the area, and in the alleyways.</p>	<p>Response from: Acting Head of Greenspaces and Streets Email: Matthew.Gunyon@Barnet.gov.uk</p> <p>CCTV in this area has recently been upgraded and will provide the required evidence to enable the council to prosecute offenders.</p> <p>We will continue to proactively remove fly tipping when found and any that is reported. We encourage residents to report any fly tipping to Street Based Services on tel: 020 8359 4600 or email for sbs@barnet.gov.uk</p>
16	<p>Subject: Keeping Primrose Close N3 free of parked vehicles Submitted by: Andrew Dismore, GLA Member for Barnet and Camden</p>	<p>Response from: Traffic and Development Manager Email: lisa.wright@barnet.gov.uk</p>

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	<p>Will the Council take action to ensure that the entrance to Primrose Close N3 is kept free of parked vehicles, ensuring access for emergency service vehicles?</p>	<p>Primrose Close is an unadopted road and the responsibility of the land owner. Any obstruction to the junction entrance should be referred to the enforcement team for action.</p>
17	<p>Subject: Pedestrian Safety on Woodhouse Lane Submitted by: Andrew Dismore, GLA Member for Barnet and Camden</p> <p>What action is Barnet Council taking to improve pedestrian safety on Woodhouse Lane, particularly around the crossing outside Woodhouse College? It is difficult for crossing pedestrians to see oncoming cars because of a bend in the road and parked cars.</p>	<p>Response from: Traffic and Development Manager Email: lisa.wright@barnet.gov.uk</p> <p>A brief has been issued to investigate a 20mph scheme in Woodhouse Road. This is derived from a suggestion in the school travel plan for Summerside School, but is looking at a length of Woodhouse Road that includes the stretch past the college.</p> <p>There has been a single injury accident associated with the crossing in the most recent five years data available. This did not involve pedestrian injury but related to a car that had stopped at the crossing being hit by another vehicle.</p>
18	<p>Subject: Parking on Stanley Road Submitted by: Ziz Chater</p> <p>Stanley Road is a small cul-de-sac in East Finchley with limited parking. Up until September 2015 this was not an issue - some parents from Holy Trinity Primary School used it as a place to park when dropping and collecting their children but they were, on the whole, considerate towards the residents.</p> <p>In the months leading up to the opening of the Archer Academy I was in correspondence with the headteacher expressing my concern about the impact the opening of the school was likely to have on the residents of Stanley Road. I was assured that this would not be an issue as parents were being encouraged to use the entrance by the Market Place.</p>	<p>Response from: Traffic and Development Manager Email: lisa.wright@barnet.gov.uk</p> <p>Officers have met with a Ward Councillor and staff of the Archers Academy on 12th January 2016 to discuss proposals to manage parking in Stanley Road. Officers will include this on their work programme to develop proposals for consultation with residents, the schools and Ward Members in the new financial year, starting April 2016.</p>

	Issue Raised	Response
	<p>When the Archer Academy opened in September 2015 it quickly became clear that parents were not following this advice. They regularly park in the road, often without any consideration for other cars, which means that residents get blocked in, are unable to park and now live in a road that not only resembles a carpark but has also become dangerous. Furthermore the attitude of some of the parents is extremely arrogant and unpleasant.</p> <p>We have been in contact with the school on many occasions and they have been understanding and have continued to try to persuade their parents against using Stanley Road. They have also occasionally placed staff members in the road to stop parents parking. Neither of these actions have made any difference.</p> <p>I have written to Mike Freer expressing our worries - but have received no response.</p> <p>It seems to us that the idea of having two schools situated so closely together with such limited access by car and space for parking was extremely ill-conceived. Furthermore to have the address of The Archer Academy as "the Stanley Road campus" is only going to encourage people to use the road as access - even though it is not on Stanley Road - it is the other side of the railway line!</p> <p>I would like to know what the Council can do to help?</p>	
19	<p>Issue: Parking on Eversleigh Road, Finchley Central, N3 Raised by : Resident on Eversleigh Road</p> <p>Issue: Parking on Eversleigh Road for residents has become a nightmare because it is a free car park :</p> <p>a. To all residents of N3 – cars are parked here even by residents</p>	<p>Response from: Traffic and Development Manager Email: lisa.wright@barnet.gov.uk</p> <p>The Council receives many requests for parking changes from local residents and other road users. It is expected that an exercise where the requests are assessed and then prioritised will take place before the end of the financial year, with a view to</p>

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<p>of Cornwall Avenue.</p> <ul style="list-style-type: none"> b. Second hand car dealers – cars & vans which often do not move for over a month. c. Commuters using West Finchley & Finchley Central Underground Stations, often selfishly, without caring about residents. <p>Recommendation:</p> <ul style="list-style-type: none"> a. Grant each property owner, Council Tax Payer - one free Parking permit for their 4 wheelers – Cars or Vans or Mini Buses. Exempt Two wheelers from parking permits. A Parking Permit for each Council Tax Payer will cost less to the Council to administer and expose unlawful Houses / Flats in Multiple Occupation. b. Require residents with a second or third - 4 wheelers to purchase a Parking Permit to park on Eversleigh Road from Monday – Friday from 1300-1400 hrs. c. Introduce Daily Pay & Park or Monthly Car Parking Permits for Commuters parking for the Day, (at Station Car Park Prices) for commuters. <p>Restricting from 1300-1400 hrs will allow school parents to park and walk their children to and from schools and nurseries in the area.</p> <p>Barnet Council, with my suggestions can maximise revenues from available parking spaces and also discourage owners from increasing pollution with ownership of second or third cars.</p>	<p>progressing all those schemes which are considered appropriate to progress in future work programmes.</p> <p>The request for residential parking controls to be extended into Eversleigh Road will be assessed in this way.</p> <p>The recommendation regarding permits from the resident is not in line with the current Parking Policy for Barnet.</p>

	Issue Raised	Response
20	<p>Issue: Frequency of Residents' Forums Raised by : Mary O'Connor</p> <p>Why does Barnet Council have Residents' Forums and why is their frequency four times a year?</p>	<p>Response from: Governance Officer Email: edward.gilbert@barnet.gov.uk</p> <p>Residents' Forums provide an opportunity for residents to raise local matters in an informal setting. Barnet Council facilitates these forums in order to provide an additional opportunity for residents to engage with local matters and to bring issues that they consider important to the attention of the council.</p> <p>The frequency of Residents' Forums is determined each year at the annual meeting of Full Council. It is considered that holding Residents' Forums on a quarterly basis provides a regular opportunity for residents to raise issues, and also provides adequate time for many actions arising from such forums to be resolved.</p>
21	<p>Issue: Residents' Forums 'six month rule' Raised by : Mary O'Connor</p> <p>Why is there a 'six month rule'? Residents Forums are only held four times a year yet for ongoing concerns, matters can only be raised at residents' forums at most twice a year. Often they are raised again because they have not been adequately replied to. Also between residents' forums Barnet Council may have made decisions or carried out procedures affecting these matters yet the 'six month rule' prevents these being discussed at the next residents' forum. If the reason is that you are concerned about the time constraint allowed for the residents' forum then such matters could be placed at the end of the list. Please explain the reasons for the 'six month rule'.</p>	<p>Response from: Governance Officer Email: edward.gilbert@barnet.gov.uk</p> <p>The 'six month rule' means that issues can only be considered once within a six month period at meetings of Residents' forums.</p> <p>This rule is in place for two main reasons:</p> <ol style="list-style-type: none"> 1) Often 'Issues Lists' are very long, and Residents' Forums can only run – as outlined in the council's constitution – until 8.30PM. The 'six month rule' therefore allows the adequate space and time for new issues to be raised at forums. 2) Where appropriate, to allow Officers adequate time to address or respond to issues raised at an Area Resident's Forum 'Issues List'. <p>It should be noted that for each response given at a Residents'</p>

	Issue Raised	Response
		<p>Forum an email address is provided – this is to allow residents to follow up on their responses if they so wish within the following six months.</p> <p>There are also additional ways in which a resident can raise an issue or engage with the council, including:</p> <ul style="list-style-type: none"> - Contacting a council department through www.barnet.gov.uk/citizen-home/ - Submitting comments, compliments or complaints through www.barnet.gov.uk/citizen-home/council-and-democracy/council-and-community/comments-compliments-and-complaints.html - Residents are also able to raise matters with their local ward councillor(s). Details can be found here http://barnet.moderngov.co.uk/mgMemberIndex.aspx?bcr=1 <p>Residents can also use first.contact@barnet.gov.uk if they are not sure who to contact for a particular query.</p> <p>In the event that a local matter or issue has changed significantly during the six month period the Governance Service will review and consider the impact. The Governance Service will therefore work closely with Area Resident's Forum Chairman to determine a sensible outcome in line with the Councils Constitution.</p>
22	<p>Issue: Sale of Victoria Park Lodge Raised by : Mary O'Connor</p> <p>A requirement of the Charities Act 2011 was that the proposed sale of The Lodge had to be advertised and 'representations' could be made. How many 'representations' did Barnet Council receive in March 2015?</p>	<p>Response from: Support Officer, Barnet Estates Email: jeremy.mcdermott@barnet.gov.uk</p> <p>149 Signed Letter objections, 45 email representations and 174 unsigned names were included within a bulk representation, as well as 339 electronic signature objections</p>

	Issue Raised	Response
	<p>How many were in favour of Barnet Council's decision to sell The Lodge, part of Victoria Park, and how many were against? What consideration has Barnet Council given to these 'representations'? Will the trustees act in the best interests of the trust as required by the Charities Act 2011?</p>	<p>To our knowledge none were in favour.</p> <p>In accordance with the Charities Act 2011, prior to the proposed sale of the property, representations were invited from members of the public.</p> <p>Public Notices were displayed in the local press for two consecutive weeks, and a further Public Notice was fixed to the front gate of the property on 26th February.</p> <p>The Public Notice stated that representations should be received by 30th March 2015.</p> <p>All representations received before the 30th March were considered by the Council's Chief Operating Officer.</p> <p>The representations were considered at Full Council, on 4th November 2014, acting in its capacity as Trustee, in the best interests of the Trust.</p> <p>Following legal advice and consultation with the Charity Commission the proposed sale of the property was considered by Full Council, on 4th November 2014, acting in its capacity as Trustee, in the best interests of the Trust.</p>
23	<p>Issue: Victoria Park Lodge vandalism Raised by : Mary O'Connor</p> <p>In early August, 2015, Victoria Park Lodge was vandalised and had graffiti sprayed on it. If Barnet Council are the corporate trustees why have they not removed the graffiti and repaired The Lodge as some roof tiles were broken and removed? The hedge fronting Long Lane</p>	<p>Response from: Support Officer, Barnet Estates Email: jeremy.mcdermott@barnet.gov.uk</p> <p>A quotation is to be obtained for these repairs and subject to Council approval the works carried out.</p> <p>The property has remained vacant for 5 years as a significant</p>

	Issue Raised	Response
	<p>has grown to over 4 meters over the last 5 1/2 years since the previous tenants were 'decanted' so this lack of visibility encourages anti-social behaviour. As trustees are required to act in the best interests of the trust why has Barnet Council actively encouraged anti-social behaviour in The Lodge grounds? Why have they not repaired The Lodge after it was damaged, especially the roof, to prevent water causing more damage?</p>	<p>amount of money, estimated at £100,000, was needed to bring the lodge into a sufficient standard to be used as residential accommodation.</p> <p>The funds from the sale of this property are to be ring fenced to maintain and improve the park. It was however anticipated the sale would have closed far quicker than it has taken.</p>
24	<p>Issue: Weeds along Dollis Brook Raised by : Mary O'Connor</p> <p>Invasive weeds, including Himalayan Balsam and Japanese Knotweed, along Dollis Brook have had little treatment to eradicate them last Summer and what has been treated has been ineffective. Is there a planned, detailed strategy to eradicate invasive weeds? Why have areas of Japanese Knotweed that have been treated in 2014 not had a follow-up treatment in 2015 when they are clearly still growing? Do Barnet Council staff check that the contractors work is effective? Is Barnet Council also required to control species in the London Invasive Species Initiative (LISI) and those listed in The Weeds Act 1959?</p>	<p>Response from: Acting Head of Greenspaces and Streets Email: Matthew.Gunyon@Barnet.gov.uk</p> <p>The Greenspaces Team has a contract for the control of invasive plants which covers Japanese Knotweed, Himalayan Balsam and Giant Hogweed. The control of these species is planned and programmed with our contractor and closely monitored by the contract manager. Japanese Knotweed is treated over a three year period, it would still require continuous review even after this period as it could return even after an extensive period of dormancy.</p> <p>Barnet is not required to follow the LISI but does conform to The Weeds Act 1959 which works to prevent the spread of harmful weeds, details of which can be found using the below hyperlink, the guidance is clear that it is not an offence to have these weeds growing on our land but that we must prevent them from spreading.</p> <p>www.gov.uk/guidance/prevent-the-spread-of-harmful-invasive-and-non-native-plants#plants-that-need-control</p>
25	<p>Issue: Signs on the Dollis Valley Greenwalk Raised by : Mary O'Connor</p> <p>Recently signs have been placed on Dollis Valley Greenwalk between Fursby Road and Dollis Road indicating that on this footpath both pedestrian activities and cycling are permitted. This is a footpath, and</p>	<p>Response from: Acting Head of Greenspaces and Streets Email: Matthew.Gunyon@Barnet.gov.uk</p> <p>Under section 3.4.2 (Fig 3.10 Summary of guidance on width) of the LCDS it states that a shared use footpath which is fully shared (two way low flows) should be a minimum of 2.0m wide. The SRPC</p>

	Issue Raised	Response
	<p>does not conform to the 'London Cycling Design Standards' (LCDS) and the 'Department for Transport Shared Use Routes for Pedestrians and Cyclists (SRPC). Has a Safety of Users (pedestrians and cyclists) Report / Risk Assessment been produced, and if so by whom? How does one obtain a copy? What are the safety concerns? An example of not conforming is the distance between the vertical features above 600mm on both sides of the path - both the LCDS and SRPC state a minimum of 4 meters, whereas at the allotments there are fences either side of the path that are about 2.5 meters apart. Additionally, along this fenced section there is a corner with little forward visibility. Other safety concerns include tight bends, an insufficient width path for pedestrians and cyclists and lack of visibility around corners.</p>	<p>document states as a guideline under Section 7 (7.34) the preferred width of an unsegregated cycle and pedestrian track or path is 3m. Both of these guidance notes take into account how busy the level of usage is for this shared use pathway.</p> <p>The shared use path meanders through a park and this route is predominantly used for leisure, having reviewed this a safety report was not deemed necessary due to the low level of shared use. We will continue monitor residents feedback in order to ascertain if a safety review is required in the future. It is important to note that, to date, we have received mostly positive feedback from local users, stakeholders and residents.</p>
26	<p>Issue: Signs on Lovers Walk Raised by : Mary O'Connor</p> <p>Lovers Walk is a public footpath so cycling is not permitted anywhere along it. Can Barnet Council erect additional 'no cycling' signs near Brent Way, the bridge and the golf course to ensure that cyclists are aware that it is a 'no cycling' path?</p>	<p>Response from: Acting Head of Greenspaces and Streets Email: Matthew.Gunyon@Barnet.gov.uk</p> <p>We are currently confirming if cycling is permitted along this path or not once our investigations have concluded we will erect any required signage.</p> <p>We expect to have this issue resolved by March 2016</p>
27	<p>Issue: Sale of Victoria Park Lodge Raised by : Mary O'Connor</p> <p>Can Barnet Council prove that they are the sole trustee of Victoria Park, Finchley? This has been asked at previous forums with replies saying they are but no evidence has been shown to prove this. Victoria Park was purchased in four blocks. Where is the indenture / land title for the third block?</p>	<p>Response from: Support Officer, Barnet Estates Email: jeremy.mcdermott@barnet.gov.uk</p> <p>The legal and constitutional basis for the Council acting as Trustee for the Victoria Park charitable trust is clearly set out in Section 5.3 of the full Council report dated 4th of November 2014.</p> <p>The entire park is now comprised in title number AGL249504, out of which the lodge is being transferred.</p> <p>The resident can access the agenda and minutes of the Full Council meeting by following this link: https://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=162&M</p>

	Issue Raised	Response
		Id=7815&Ver=4
28	<p>Issue: Issue relating to Capita contract Raised by : Theresa Musgrove</p> <p>It has been estimated that council contractors Capita will make around £80 million in fees from Barnet residents this year. On top of that they receive a great deal of revenue in the form of cash bonuses known as 'gainshare payments'. How much has been paid so far, since the contractual agreement began, to Capita in this way? How is it really possible, in the light of the massive fees and payments paid to Capita, that we are actually making "savings" from this contract, and where is the proof?</p>	<p>Response from: Director of Resources Email: anisa.darr@barnet.gov.uk</p> <p>Payments to Capita (and all other suppliers) are published monthly on Barnet's website. Performance and contract management committee on 7 January 2016 received a report breaking down the payments Capita receive into different components, i.e. core contract fee, gainshare payments, project expenditure. Feedback from the committee and through public questions has been that the presentation of the report requires work to make it accessible to the public, however the figures broadly show how much has been paid in gainshare. The report will be updated with figures up to the end of quarter 3 and presented to PCMC, along with the Q3 monitoring report, in February 2016. The contract with Capita allow the council to make savings on the core services in order to re-invest in other activities and projects, including consolidation of officer accommodation, school build programme, transformation of other council services.</p>
29	<p>Issue: Cuts to libraries Raised by : Theresa Musgrove</p> <p>Councillors have claimed that no libraries will close, as a result of the devastating cuts in budget of 60% that they are imposing on the service, yet what will remain as a result of the cuts barely reaches the definition of anything we recognise as a library service, with a loss of 46% of staff, and the imposition of a new system of open or completely unstaffed libraries. This is clearly raises many questions associated with the risk of using a library with no one on the premises to assist users. How will members of the public cope without any assistance from staff, and in case of emergencies?</p>	<p>Response from: Programme Director, Education and Learning Email: val.white@barnet.gov.uk</p> <p>We are consulting on a range of library proposals, we will listen to what residents tell us of their concerns before a final decision is made by the Children's, Education, Libraries and Safeguarding Committee.</p>

	Issue Raised	Response
30	<p>Issue: Access to libraries under new proposals Raised by : Theresa Musgrove</p> <p>Children under sixteen will be barred from the 'open' or unstaffed libraries: how can that possibly be justified, considering the impact on those from less advantaged backgrounds who rely on a local library for study space, and access to books?</p>	<p>Response from: Programme Director, Education and Learning Email: val.white@barnet.gov.uk</p> <p>Accompanied children under sixteen will not be barred from open or unstaffed libraries. We are consulting on a range of library proposals, we will listen to what residents tell us of their concerns before a final decision is made by the Children's, Education, Libraries and Safeguarding Committee.</p>
31	<p>Issue: Closure of libraries Raised by : Theresa Musgrove</p> <p>Councillors have claimed that no libraries will close: in fact this claim is utterly misleading as four libraries would only run if enough volunteers willing to take the place, unpaid, of professionally qualified and trained staff, on a full time basis, can be found to run those libraries, including, in this area, Childs Hill library. As it is, and as noted in the report that went to council, Barnet struggles to find volunteers and is therefore highly likely to find enough people to take over, which means four libraries will close, and the buildings sold. How much will the council achieve from the sale of Childs Hill, Mill Hill, South Friern and East Barnet libraries?</p>	<p>Response from: Programme Director, Education and Learning Email: val.white@barnet.gov.uk</p> <p>There are currently no proposals to sell any library buildings. We are consulting on a range of library proposals, we will listen to what residents tell us of their concerns before a final decision is made by the Children's, Education, Libraries and Safeguarding Committee.</p>
32	<p>Issue: Libraries Raised by : Theresa Musgrove</p> <p>Why is it that the libraries which have best survived the cull imposed by Conservative cuts are largely in Conservative areas?</p>	<p>Response from: Programme Director, Education and Learning Email: val.white@barnet.gov.uk</p> <p>The proposed locality model of core, core plus and partnership libraries has been designed to ensure a geographical spread of library services. We are consulting on a range of library proposals, we will listen to what residents tell us of their concerns before a final decision is made by the Children's, Education, Libraries and Safeguarding Committee.</p>

	Issue Raised	Response
33	<p>Issue: Parking in Addison Way Raised by: Philip Okrent</p> <p>Parking in Addison Way has become increasingly more difficult as restrictions have been placed in surrounding roads. We are now one of only a very few roads between Henlys Corner and Golders Green Station that does not have restricted parking and it is almost impossible to find a parking space close to our homes when we come home</p> <p>This, particularly for elderly people or those with babies/young children makes life very difficult. Currently outside 24 Addison Way there is a car that has been parked there for many months. I telephoned to enquire if the car was taxed and was told it was but on returning from a weekend away I now find that a Barnet Council Warning Sign has been affixed to the car. This is not the first time that a car has been dumped or left for a long period of time whilst people go away (I have actually seen someone get out of a van with suitcases and did not return for nearly nine months).</p> <p>We pay our rates to live in the London Borough of Barnet and I would suggest that most people who park all day long do not reside in our Borough but just use it for parking.</p> <p>I for one would be more than happy to pay for a parking permit as in adjoining streets.</p>	<p>Response from: Traffic and Development Manager Email: lisa.wright@barnet.gov.uk</p> <p>The Council receives many requests for parking changes from local residents and other road users. It is expected that an exercise where the requests are assessed and then prioritised will take place before the end of the financial year, with a view to progressing all those schemes which are considered appropriate to progress in future work programmes.</p> <p>The request for residential parking controls to be extended into Addison Way will be assessed in this way.</p>

Contact: Edward Gilbert, Governance Service, Assurance Group, London Borough of Barnet, NLBP, Building 2, Oakleigh Road South, London N11 1NP.

Tel: 020 8359 3469, Email: f&gg.residentsforum@barnet.gov.uk

Future meeting dates:

Date of meeting	Location
30 th March 2016	To be confirmed